

INDIAN PHARMACOPOEIA COMMISSION (IPC) MATERIOVIGILANCE PROGRAMME OF INDIA (MVPI) Ministry of Health & Family Welfare, Government of India

QUALITY POLICY

The management is committed to:

- Fully embrace the norms, guidelines and criteria of ISO/IEC 17021-1, additional specific requirements of the ICMED scheme and all other applicable legislations ensuring consistent and effective auditing and certification of management systems;
- Deliver value-added services to the customers and provide equal opportunity to all the applicants with highest regard to transparency, integrity, impartiality and confidentiality;
- Continually developing our staff and auditors in order to maintain a highly competent and motivated team;
- Continually reviewing our system, processes and procedures to identify opportunities for improvement;
- Safeguard the certification body's impartiality in its certification activities, manage conflict of interest and ensure that the policy on safeguarding impartiality is effectively implemented.

Date : July, 2023

Secretary-cum-Scientific Director/CEO